Dear Reader,

Instant Audit and Validation of Authorised GS1 numbers to fight against Unauthorised Barcode Numbers!

GS1 takes the recent unauthorised number incidences very seriously. The actions of unauthorised barcode resellers such as Hani of OEM Group (+6011-****8380), who gained unauthorised access to member information and tried to sell barcodes beginning with ‘955’ to them, directly undermine & mislead our members and customers about GS1 integrity, uniqueness and ubiquity.

GS1 Malaysia is the only official issuer of GS1 barcodes in Malaysia. We DO NOT AUTHORISE, EMPLOY or COLLABORATE with any THIRD PARTY COMPANY, RESELLER OR DISTRIBUTOR to SELL, ASSIGN OR DISTRIBUTE GS1 BARCODE NUMBERS OR MEMBERSHIPS on our behalf. Any use of unauthorised numbers will cause disruption to your supply chain's integrity and product visibility and authenticity resulting in rejection of stock/products by retailers due to non-compliance to regulatory and retail merchandising requirements.

Avoid misleading and fraudulent offers from unauthorised resellers! Talk to us only through our official communications channels, as shown below.
Perform an Instant Audit and Validation Now!

Did you know that there is an easy and instant way to audit and validate your new authorised GS1 barcode number? Perform a Self Check through GS1’s Member Product Databank!

How can I perform a Self Check?

Option 1

1) Go to our Product Search Portal (http://databank.gs1my.com/)

2) Key in one of your new authorised GS1 barcode numbers.

3) Check the information for accuracy.

Option 2

1) Download our Databank Mobile App (Android Only).

2) Scan one of your new authorised GS1 barcode numbers.

3) Check the information for accuracy.

Upon checking, 1 out of 3 following outcomes will happen:

a) If your information is missing, there is a chance your barcode numbers are Unauthorised Numbers. Contact GS1 to find out more!

b) If you find the information is outdated or inaccurate, send us the latest details via email or Whatsapp, and we will update our records.

c) If your information is missing but your GS1 membership is valid (i.e. you have a valid GS1 License Certificate) and active (i.e. you have paid the application / renewal fees in full), contact us directly and ask for a refund!
GS1 Malaysia's official communication channels are as follows. Be careful of fraudulent communications from other sources claiming to be from GS1 that seek to mislead or misinform you!

Official GS1 Malaysia Group Emails:

gs1malaysia@gs1my.org
databank@gs1my.org
membership@gs1my.org
payment@gs1my.org

Official GS1 Malaysia WhatsApp Numbers (for enquiries only):

+6011-1616 8228
+6014-3933 228

Official GS1 Malaysia Land Line Numbers:

+603-6286 7200

Official GS1 Malaysia Website:

http://www.gs1my.org
http://gs1my.org/index.php?q=contact-us-0

Thank You.